

# 2003-05 Performance Progress Report

## For Quarter Ending 12/31/2003

Agency 102

### Department of Financial Institutions

#### Mission

We regulate our State's financial services industry to promote economic vitality and protect consumers.

**Goal** Promote a stable and competitive financial system that enhances economic vitality.

**Performance Measure** Percentage of banks with an examination rating of 1 or 2, responding Agree to Strongly Agree on survey that the bank's examination report prepared by the Division of Banks was objective, reflected material issues, and was useful for remaining in compliance with regulations.

Outcome	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	90%	90%						
Actual	100%	100%						
Date Measured								

**Performance Measure** Percentage of banks with unsatisfactory examination ratings that receive the appropriate written supervisory action.

Outcome	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	100%	100%						
Actual	100%	100%						
Date Measured								

**Performance Measure** Percentage of credit unions which have a satisfactory examination rating (CAMEL rating of 1 or 2)

Outcome	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	80%	80%						
Actual	91%	91%						
Date Measured								

**Performance Measure** By survey, the percentage of credit unions agreeing that the credit union's examination report prepared by the Division of Credit Unions was objective, reflected material issues, and was useful for remaining in compliance with regulations.

Outcome	Fiscal Year 2004				Fiscal Year 2005			
	<u>Quarter 1</u>	<u>Quarter 2</u>	<u>Quarter 3</u>	<u>Quarter 4</u>	<u>Quarter 5</u>	<u>Quarter 6</u>	<u>Quarter 7</u>	<u>Quarter 8</u>
Estimate	85%	85%						
Actual	100%	92%						
Date Measured								